

Enhanced Access Review Committee Agenda  
December 16, 2009  
2 PM – Room 224

1. Approval of the November 18, 2009 Enhanced Access Review Committee Meeting Minutes
2. New Waiver Requests
  - a. Englewood Community – registered under Englewood Neighborhood Association
  - b. Franklin County Prosecutor's Office
3. Marion County Treasurer Property Application Visa Tax Payment
4. Office of Code Enforcement Lobbyist Application Filing Fee
5. LoGo Indiana Directors Report
6. Treasurers Report
7. Other Business

The next Enhanced Access Review Committee Meeting is scheduled for January 14, 2010

**Enhanced Access Review Committee  
Meeting Minutes  
November 11, 2009  
Room 224 – 2:00 A.M.**

In Attendance: Mr. Petrecca, representing the Information Services Agency, Mr. Bowes, representing the Marion County Assessor's Office; Mr. Rodman representing the Marion County Treasurers Office; Mr. Mendez, representing the Office of Finance and Management; Ms. White, representing the Marion County Clerk's Office; Ms. Breaux, representing the Auditor's Office; Ms. Randol, representing the Office of Code Enforcement; Ms. Guilfooy, and Mr. Carey, representing LoGo Indiana; Ms. Schultheis, Legal Counsel; Mr. Collins, Office of Code Enforcement

Based on the Committee having nine members, eight active members, five constitutes a quorum. Mr. Petrecca called the meeting to order at 2:07.

Approval of the October 21, 2009 EARC Minutes

Mr. Rodman made a motion to approved the October 21, 2009 Enhanced Access Review Committee Minutes. The motion was seconded by Ms. White and carried unanimously.

Lobbyist Registration

Mr. Petrecca explained the Committee's option to approve the Lobbyist Registration and funding. Mr. Collins introduced the request as being modeled after the current State application. The city of Indianapolis-Marion County has introduced an ordinance which will require lobbyists to register with the City/County on an annual basis. Utilizing the online application for lobbyist registration currently used by the State of Indiana will allow the City/County to collect fees and information needed to ensure lobbyist compliance. Since the target audience is small, this application will need to be supported by a time and materials model. Initially, the initiative was to fall under the Office of Finance and Management to the Office (OFM). The Office of Code Enforcement now has ownership.

OFM would assist any individuals wishing to complete paper registrations. The application is almost identical to the State registration with the exception that salesmen are not required to register and payment is not required upfront. The difference in the payment option is to encourage individuals to meet the threshold at year end. Registration will address certain watch dog groups, identify who is lobbying and for what. Ms. Guilfooy added the original initiative is a NIC project provided for the State. Development effort was required to adjust to a local level. The public will be able to search at no cost. LoGo Indiana will not assign a project manager or finance charges to this application and is requesting a not- to-

exceed amount of \$21,600. In a development hour comparison, the original application required 507 hours to develop. The adjustment hours total 135 hours. Mr. Mendez asked if a fund for the build would be required later. Ms. Guilfoxy explained as long as the application is self funded, no. All application hosting charges will be waived by LoGO Indiana as part of this proposal due to the expectation that the Lobbyist Registration application will generate some revenue. The initiative includes an administrative piece and the lobbyist piece. Mr. Bowes asked if there is a fee for public access. The \$100.00 will go into the County General Fund. Mr. Rodman asked what the benefit to citizens would be. Ms. Randol responded that online search would be twenty-four hours a day, seven days a week, by category at no expense. A reporting module is included. Mr. Collins added the purpose or benefit is primarily for the public rather than for internal use. Mr. Bowes supported the benefit on online registration as more convenient for lobbyists and forces information to be entered correctly and is easier to administer.

Ms. White commented that in order for the request to meet the January dead line the IT Board needs to take action in December. Ms. Randol offered that should the deadline not be met a paper back up would be available. Ms. Schultheis questioned ownership of the application and perpetual use. Ms. Guilfoxy explained with the statement of work there are no hosting costs as long as LoGo is the onsite contractor.

Mr. Rodman made a motion to accept the application. The motion was seconded by Ms. White and passed unanimously. Ms. Randol stated the Office of Code Enforcement has not budgeted for this application.

Mr. Petrecca noted the request is a reasonable use of Enhanced Access Funds. Mr. Bowes made a motion to approve the \$21,600 for the request. The motion was seconded by Ms. White and passed unanimously. Mr. Petrecca added the Statement of Work and proposal with deliverables need to go before the IT Board. Mr. Mendez was asked to address the fiscal ordinance with a deadline of Friday.

#### Confidentiality Discussion

Ms. Schultheis discussed with the Committee the opinion of LoGo Indiana and NIC's legal counsel regarding financial information provided in Directors Report specifically that the information should not be posted publicly. The information in the report generally covers revenue shares, income losses, and taxes some of which is required by agreement which allows the Board and Committee to know what operational portal expenses are. The Enhanced Fund revenues are based on that information. Ms. Schultheis stated the information is our business. Ms. Schultheis requested Committee input before a draft response be sent.

Ms. Guilfooy stated that financial disclosure provides competitor's with an unfair advantage. Mr. Bowes commented that LoGo's revenue is from adjusted gross. The reported breakdown does not address insurance or salaries just the operating expenses, profit margin and overall total. Ms. Guilfooy offered concern that competitors do not know what other vendors such as Northrup Grumman or Daniels and Associates financial status is. The argument was noted to be disingenuous given the contract was recently re-bid and Logo was the successful bidder. Had making financial information available to competitors given competition the advantage, LoGO would not have been the successful bidder. Ms. White added Logo Indiana was awarded the contract with the understanding reporting to the Committee and Board would continue. Both hold public meetings. Ms. Schultheis added once the record is filed it is public record to the Committee and the Board. DAI and NG are not required by contract to provide financials. LoGo Indiana is unique because of the way the company is set up. We are one customer, one account. The request is for our account information to be reported monthly to the Committee and quarterly to the Board. Ms. Guilfooy offered the intent is to protect a business. Mr. Bowes pointed out the bottom line is if LoGO Indiana is interested in continuing government business then they need to continue to provide what the Committee and Board want public. The Committee agreed to allow Ms. Schultheis to respond as she feels fit.

#### Prioritization Process

Mr. Petrecca revisiting the Committee's contractual obligation to prioritize LoGo Indiana's IT projects. Ms. White asked what the purpose of the discussion was since the Committee has never needed to prioritize projects before. Mr. Petrecca explained with ISA's proposed 18 month plan the number of projects could increase substantially. Mr. Bowes asked if projects would be exclusive to LoGo and if the Enhanced Access Fund is identified as the revenue source. Mr. Rodman offered the Committee may want to decide what is important before a crisis. Mr. Bowes asked why the Committee cannot use Logo's tool. Ms. Schultheis added in the RFP process renegotiated the Committee needs to prioritize work. The Committee requested that should LoGo's workload reach the point that prioritization is an issue the Committee would then evaluate prioritization tools. Mr. Petrecca was requested to keep a list of 'in queue' available to the Committee. Ms. Guilfooy offered to add to their list the 18 month plan when ISA is anticipating certain projects even if in discussion phase.

#### Fee Increase

Ms. Guilfooy presented the business Case for Service Request #40. LoGO Indiana is respectfully requesting a \$1.00 per transaction payment increase for each transaction processed on the Marion County Clerk Traffic Ticket Application, bringing the total cost per transaction to \$2.00 plus 2%. LoGo rewrote the Traffic Ticket Payment to interface with Odyssey. The cost for the application rewrite and updates made in 2009 for the traffic ticket application are

\$32,000. 76% of all customer service calls received and answered by the LoGO Customer Service Representative(s) are regarding traffic ticket questions. Mr. Bowes asked for the number of online traffic tickets paid from 2008-2009. Online ticket payments accounted for 10% of all tickets which in theory is just Marion County. Mr. Petrecca explained part of the challenge is IMPD writes paper tickets. Ticket information is not available until turned in, entered, and available in Odyssey. Individuals interested in paying the ticket may not be able to locate current ticket information including the amount due. Mr. Mendez added the Mayor's Action Center has seen an increase in traffic ticket related calls. Mr. Bowes added traffic ticket process types of questions need answered before an increase is approved.

Ms. Guilfooy acknowledged the low number of online payments and added the higher the volume, the more questions to filter, staff time will be dedicated to. Ms. White stated there are problems with the process outside of the Enhanced Access Review Committee and does not support the fee increase.

Mr. Bowes acknowledged his preference to see a discount being offered for using online options rather than an increase in the existing fee. Ms. Guilfooy explained in instances in which a monetary advantage is offered for the use of online services the owner has provided for a budgeted line item and there is benefit to everyone to enforce traffic law. Mr. Petrecca shared he did not care to subsidize breaking the law. Ms. Breau added for individuals that cannot afford the online fee the opportunity is available for them to go to court or mail the ticket in. Mr. Bowes commented the contract with LoGo was just renegotiated with the impression LoGO enjoyed the relationship. Mr. Bowes added there is a need to be flexible in the fee structure and use of enhanced access fees. Ms. Guilfooy expressed during the renegotiations the point was made for LoGO to look service by service and determine services that may need to be re-evaluated.

Mr. Rodman made a motion to approve Service Request #40. The motion was seconded by Mr. Mendez and passed. Ms. White and Mr. Bowes did not support the motion.

Mr. Mendez commented the process needs improved. The Committee recommended Judge Young be engaged in discussion prior to the IT Board Meeting.

#### Update on Transfers

Mr. Mendez asked if the requested Enhanced Access Funds were encumbered at Council. Ms. White offered both the Recorder Office and the Clerk's Offices requests were encumbered at council. The funds need transferred. Further information is needed from the Office of Finance and Management.

#### Treasurers Report

Mr. Rodman presented the Enhanced Access Fund report. The fund balance less outstanding liabilities is \$1,039,205.07. Mr. Petrecca requested details on the \$28,062 for the Boards and Commissions application.

Other Business

The meeting adjourned 3:27. The next scheduled meeting of the Enhanced Access Review Committee is December 16, 2009.



SERVICE REQUEST #44

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PRESENTED TO  
ENHANCED ACCESS REVIEW COMMITTEE

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DECEMBER, 2009



## Service Request - #44

### Marion County Treasurer's Office - Visa Tax Payment Program

#### Request Overview

Local Government Indiana Online (LoGO) has been requested to add a new Visa debit payment option to the online and IVR Property Tax Payment Applications.

#### Business Case

The new Visa Tax Payment Program (effective October 4, 2008) replaces the old Visa Tax pilot program which has concluded.

Variable (percentage based) fees are allowed except on Visa Debit Cards where a fixed fee must be applied and must not be greater than \$3.95. The convenience fee transaction and the County/City Fee transaction must be submitted as separate transactions.

LoGO Indiana, in accordance with the new Visa rules and acceptance into the program, will provide tax payers with three payment options; credit card (\$2.50 plus 2%), eCheck (\$2.50 flat rate) and Visa Tax Debit Payment (\$3.95). All payments currently and will continue to show as separate line items on the citizen's receipt; one for tax fee and one for processing fees.

#### Fee Authorization

This service request is submitted in accordance with the Indiana statutes governing access to public records, the Consolidated City of Indianapolis/Marion County Ordinances, the Enhanced Access Review Committee (EARC) of the Information Technology Board policies, the contract between the Consolidated City of Indianapolis and Marion County and LoGO Indiana, LLC; and LoGO Indiana duties as the Network Manager of IndyBiz.

The requested fees for payment processing for this service are:

- \$3.95 flat fee per property tax payment for Web and IVR services.

#### ***Example Visa Payment***

Property Tax:	\$100.00
Processing Fee:	+ \$ 3.95
Total Charge:	\$103.95

Funds available for deposit to the Enhanced Access Review Committee under the current contract are:

Credit/Debit= 10% of \$3.95= \$0.39 per transaction

Charges to the Portal from Visa to process debit card payments are \$2.50 per transaction. Portal profits for Visa payments made through these services are \$1.06. Please note if the Visa Tax program is cancelled for any reason, the option will be removed from the Property Tax Payment system. Rates will remain the same for all other payment options.

## Service Request - #44

Marion County Treasurer's Office - Visa Tax Payment Program

### Submitted by:

\_\_\_\_\_  
Ami Guilfooy, LoGO Director

\_\_\_\_\_  
Date

\_\_\_\_\_  
EARC ACTION

\_\_\_\_\_ Approve

\_\_\_\_\_ Deny

### Signed by:

\_\_\_\_\_  
Chairman/Authorized Representative  
Enhanced Access Review Committee

\_\_\_\_\_  
Date

SERVICE REQUEST #43

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PRESENTED TO  
ENHANCED ACCESS REVIEW COMMITTEE

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JANUARY, 2009

## Service Request - #43

### Department of Code Enforcement- Lobbyist Registration

#### Request Overview

Local Government Indiana Online (LoGO) has been requested to create a dynamic application which provides functionality for three user groups - lobbyists, the public, and Department of Code Enforcement (DCE) administrators. LoGO will implement the Lobbyist Registration Application developed by Indiana Interactive for use at the City/County and the DCE. In general the new application will:

- Allow filing and payment of annual reports
- Allow registrant login
- Allow editing of registrant information
- Allow a registrant to have multiple employers, parties of interest, and subject matters
- Allow searching for registrant information and filed annual reports

The new Lobbyist Registration application will not charge a fee for lobbyists to register, but will charge \$100 for online annual filing.

#### Business Case

The City of Indianapolis-Marion County has introduced an ordinance which will require lobbyists to register with the City/County on an annual basis. A lobbyist is defined as any individual who is primarily employed and receives payment, or who contracts for financial consideration, exceeding one thousand dollars (\$1,000) in any calendar year, for the purpose of engaging in lobbying activity. Utilizing the online application for lobbyist registration currently used by the state of Indiana will allow the City/County to collect fees and information needed to ensure lobbyist compliance.

#### Fee Authorization

This service request is submitted in accordance with the Indiana statutes governing access to public records, the Consolidated City of Indianapolis/Marion County Ordinances, the Enhanced Access Review Committee (EARC) of the Information Technology Board policies, the contract between the Consolidated City of Indianapolis and Marion County and LoGO Indiana, LLC; and LoGO Indiana duties as the Network Manager of IndyBiz.

The requested fees for payment processing for this service are:

- \$3.50 per each transaction processed for credit cards plus 2% processing fees incurred for processing payment. These fees will be covered by DCE.

# INDYGOV★BIZ

## *Example Credit/Debit Card*

Filing Fee (to end user):	\$100.00
* 2% processing fee:	- \$ 2.00
Subtotal:	\$98.00
Credit Enhanced Access Fee:	- \$ 3.50
Total Charge:	\$94.50

\$3.50 Enhanced Access fee + \$2 Credit Card processing fee = \$5.50 total fee. End user pays flat \$100 filing fee.

Funds available for deposit to the Enhanced Access Review Committee under the current contract are:

Credit = 10% of \$3.50= \$0.35 per transaction

\$94.50 filing fee is distributed to the agency after netting off \$5.50 in enhanced access/processing fees. Enhanced Access plus processing fee of \$5.15 is distributed to LoGO (\$5.50 - \$0.35).

Service Request - #43

Department of Code Enforcement- Lobbyist Registration

Submitted by:

\_\_\_\_\_  
Ami Guilfooy, LoGO Director

\_\_\_\_\_  
Date

EARC ACTION

\_\_\_\_\_ Approve

\_\_\_\_\_ Deny

Signed by:

\_\_\_\_\_  
Chairman/Authorized Representative  
Enhanced Access Review Committee

\_\_\_\_\_  
Date



ENHANCED ACCESS REVIEW COMMITTEE

DIRECTOR'S REPORT

OCTOBER 2009

*Submitted by:*

Ami Guilfooy, President, Local Government Online Indiana  
General Manager, IndyGov.Biz  
10 West Market Street, Suite 600 Indianapolis, IN 46204  
Tel. 317.234.1549

### *Project Highlights*

- During the month of October, LoGO Indiana collected nearly \$1.8 million in statutory fines and fees for our City and County Partner. Year to date, over \$11.8 million has been deposited to City/County agencies for online services.
- LoGO Indiana deposited \$12,297 from the Portal profits into EARC Revenue Share account for the month of October.
- Portal transactions were up from October 2008 by almost 3,500 transactions. This is largely due to the traffic ticket and property tax payment services. Transactions are up from September 2009 from 41,295 compared to 45,158 transactions in October 2009.

### *Development Highlights*

- LoGO completed development of the Property Tax IVR solution which deployed on 9/29. The new solution will provide a more user-friendly system including additional validation steps for customers to confirm the correct property and amount. Service volume is expected to increase after property tax bills are sent in late October.
- LoGO implemented an OTC audit feature that notifies staff when there is a payment discrepancy between the OTC and payment databases.

- LoGO began work on credit card validation for all legacy JAVA applications and completed the setup for Traffic Ticket Payments. This functionality validates the credit card against the CVV code inserted with the card information.
- LoGO began development work on the Boards & Commissions application on 9/9. Deployment is targeted for mid-November.

### *Customer Service Highlights*

- LoGO received five new waiver requests for the month of October.

### *Marketing Highlights*

- LoGO delivered new tear-off pads to the Clerk's Office to highlight online services.
- LoGO began work on the marketing plan for the Mayor's Office and City/County Council's Boards and Commissions Application.
- LoGO delivered marketing slicks highlighting the new online and IVR property tax payment service for the Marion County Treasurer's Office. These materials will be handed out to taxpayers that visit the office in person to alert them of the service.



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## INDYGOV.BIZ AT A GLANCE

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Private and Confidential, Not for Distribution

OCTOBER 2009

Subscribers

1,635

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## INDYGOV.BIZ FINANCIALS

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	OCTOBER 2009	YTD 2009
Revenues		\$1,268,999
Cost of Revenues		\$188,708
Adjusted Gross Revenue		\$1,080,291
Enhanced Access Revenue Share		\$108,046
Operating Expenses		\$1,144,865
Total Expenses		\$1,252,911
Net Income/Loss -Before Taxes		(\$172,621)
Income Tax (Fed., State, Deferred)		(\$10,136)
Net Income/Loss		(\$162,485)

# THREE MONTH APPLICATION REVENUE SNAPSHOT

Private and Confidential, Not for Distribution

ACTIVITY	August 2009			September 2009			October 2009			2009 Year-to-Date		
	Trans	Ci/Co Rev	LoGO Rev	Trans	Ci/Co Rev	LoGO Rev	Trans	Ci/Co Rev	LoGO Rev	Trans	Ci/Co Rev	LoGO Rev
<b>Animal Court Services</b>												
Time Search Sub	10,920	\$0.00	\$21,640.00	10,901	\$0.00	\$21,802.00	11,509	\$0.00	\$23,019.00	97,162	\$0.00	\$194,242.00
Time Search Sub CC*	681	\$0.00	\$1,808.46	592	\$0.00	\$1,805.40	862	\$0.00	\$2,625.46	6,381	\$0.00	\$19,351.44
Case Summary Sub	3,056	\$0.00	\$15,280.00	3,637	\$0.00	\$18,185.00	4,057	\$0.00	\$20,785.00	30,457	\$0.00	\$152,175.00
Case Summary CC*	201	\$0.00	\$1,230.72	179	\$0.00	\$1,095.48	197	\$0.00	\$1,205.64	2,145	\$0.00	\$13,102.92
ty Booking Sub	69	\$0.00	\$345.00	89	\$0.00	\$445.00	70	\$0.00	\$350.00	770	\$0.00	\$3,850.00
ty Booking CC	30	\$0.00	\$183.60	25	\$0.00	\$153.00	33	\$0.00	\$201.96	268	\$0.00	\$1,621.80
<b>Total</b>	<b>14,777</b>	<b>\$0.00</b>	<b>\$40,487.78</b>	<b>15,423</b>	<b>\$0.00</b>	<b>\$43,485.88</b>	<b>16,729</b>	<b>\$0.00</b>	<b>\$47,686.06</b>	<b>137,183</b>	<b>\$0.00</b>	<b>\$384,343.16</b>
<b>Civil Court Services</b>												
Case Summary Sub	6,926	\$0.00	\$34,630.00	7,041	\$0.00	\$35,200.00	7,235	\$0.00	\$36,125.00	68,580	\$0.00	\$342,830.00
Case Summary CC*	357	\$0.00	\$2,172.60	407	\$0.00	\$2,466.36	370	\$0.00	\$2,203.20	3,843	\$0.00	\$23,219.28
gments Sub	492	\$0.00	\$1,476.00	557	\$0.00	\$1,668.00	623	\$0.00	\$1,869.00	6,991	\$0.00	\$20,970.00
gments CC*	82	\$0.00	\$334.36	59	\$0.00	\$236.64	37	\$0.00	\$150.96	559	\$0.00	\$2,262.24
mmmons	2,590	\$0.00	\$2,590.00	2,967	\$0.00	\$2,967.00	2,585	\$0.00	\$2,585.00	35,421	\$0.00	\$35,421.00
x Warrant	564	\$0.00	\$564.00	614	\$0.00	\$614.00	1,279	\$0.00	\$1,277.00	7,623	\$0.00	\$7,623.00
x Satisfaction	186	\$0.00	\$186.00	264	\$0.00	\$264.00	361	\$0.00	\$361.00	2,354	\$0.00	\$2,354.00
ffic Tickets	4,526	\$738,678.32	\$17,629.58	5,008	\$828,061.50	\$21,668.42	5,201	\$899,036.40	\$23,274.57	40,370	\$6,525,817.47	\$168,623.20
ffic Court OTC	590	\$108,803.50	\$2,700.38	647	\$122,095.50	\$3,101.37	657	\$119,893.65	\$3,068.74	6,623	\$1,287,052.58	\$32,623.99
ironmental Court OTC	0	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	32	\$7,707.00	\$186.78
<b>Total</b>	<b>16,313</b>	<b>\$847,481.82</b>	<b>\$62,283.12</b>	<b>17,564</b>	<b>\$950,157.00</b>	<b>\$68,185.79</b>	<b>18,346</b>	<b>\$1,018,930.05</b>	<b>\$70,913.47</b>	<b>172,396</b>	<b>\$7,820,577.05</b>	<b>\$636,113.49</b>
<b>Permit Services</b>												
W	270	\$22,814.00	\$1,080.00	380	\$22,059.00	\$1,520.00	302	\$20,745.00	\$1,208.00	3,019	\$238,740.00	\$12,076.00
ctrical	207	\$24,951.26	\$828.00	198	\$32,516.15	\$792.00	170	\$22,023.04	\$680.00	1,534	\$168,780.75	\$6,136.00
ating & Cooling	403	\$18,973.72	\$1,612.00	389	\$20,470.49	\$1,556.00	552	\$24,729.85	\$2,208.00	4,148	\$177,846.22	\$16,592.00
mbing	87	\$7,850.67	\$348.00	78	\$8,076.39	\$312.00	64	\$7,437.14	\$256.00	679	\$54,898.30	\$2,716.00
ver	23	\$10,690.00	\$92.00	41	\$7,915.00	\$164.00	24	\$2,702.00	\$96.00	265	\$39,899.00	\$1,060.00
GO Indiana												

Electrical self-c tags	8	\$2,226.00	\$24.00	\$1,176.00	\$18.00	3	\$1,401.00	\$9.00	61	\$19,248.00	\$183.00
Structural	77	\$15,819.10	\$308.00	\$13,215.28	\$252.00	75	\$16,123.54	\$300.00	332	\$87,664.32	\$1,328.00
Plaster	3	\$1,859.75	\$33.00	\$602.85	\$11.00	1	\$601.65	\$11.00	41	\$15,933.65	\$451.00
Permitting OTC	284	\$86,165.59	\$2,015.89	\$84,682.31	\$1,972.12	309	\$94,048.21	\$2,156.14	2,683	\$773,998.92	\$18,211.88
Contractor License Renewal	0	\$0.00	\$0.00	\$0.00	\$0.00	1	\$315.00	\$9.36	39	\$11,970.00	\$355.68
Property Owner Filing	8	\$200.00	\$44.80	\$100.00	\$22.40	5	\$125.00	\$28.00	70	\$1,525.00	\$341.60
Property Owner Issue	5	\$310.00	\$6.20	\$215.00	\$4.30	1	\$40.00	\$0.80	26	\$1,955.00	\$39.10
<b>Total</b>	<b>1,375</b>	<b>\$191,906.89</b>	<b>\$6,391.89</b>	<b>\$191,028.47</b>	<b>\$6,623.82</b>	<b>1,507</b>	<b>\$208,291.43</b>	<b>\$7,002.30</b>	<b>12,897</b>	<b>\$1,592,459.16</b>	<b>\$59,490.26</b>

#### Property Services

Property Records	3,017	\$0.00	\$9,051.00	\$0.00	\$8,901.00	4,423	\$0.00	\$13,269.00	35,953	\$0.00	\$107,850.00
Prop Records CC*	286	\$0.00	\$1,154.84	\$0.00	\$1,309.68	348	\$0.00	\$1,419.84	3,545	\$954.72	\$14,386.08
Prop Owner History	811	\$0.00	\$811.00	\$0.00	\$914.00	1,160	\$0.00	\$1,160.00	7,826	\$0.00	\$7,826.00
Prop Owner History CC*	124	\$0.00	\$248.88	\$0.00	\$310.08	154	\$0.00	\$312.12	1,341	\$208.08	\$2,717.28
Parcel History	95	\$0.00	\$95.00	\$0.00	\$179.00	124	\$0.00	\$124.00	1,729	\$0.00	\$1,729.00
Parcel History CC*	29	\$0.00	\$57.12	\$0.00	\$75.48	36	\$0.00	\$73.44	295	\$36.72	\$579.36
Property Tax Payments	180	\$55,061.54	\$1,330.76	\$86,722.22	\$2,110.86	542	\$472,003.87	\$5,743.21	3,600	\$1,659,857.70	\$19,864.23
MCSO Sale - Big	13	\$130.00	\$39.00	\$80.00	\$24.00	8	\$54.00	\$24.00	90	\$848.00	\$270.00
MCSO Sale - Small	7	\$14.00	\$7.00	\$10.00	\$5.00	10	\$20.00	\$10.00	106	\$212.00	\$106.00
MCSO Sale - Big CC*	43	\$430.00	\$184.04	\$450.00	\$192.60	50	\$500.00	\$214.00	565	\$5,550.00	\$2,375.40
MCSO Sale - Small CC*	28	\$56.00	\$58.24	\$62.00	\$64.48	36	\$70.00	\$72.80	306	\$606.00	\$630.24
MCSO Property Sold List	2	\$20.00	\$4.00	\$0.00	\$0.00	0	\$0.00	\$0.00	45	\$450.00	\$90.00
MCSO Prop Sold List CC	11	\$110.00	\$35.86	\$50.00	\$16.30	13	\$130.00	\$42.38	110	\$1,100.00	\$358.60
<b>Total</b>	<b>4,646</b>	<b>\$55,821.54</b>	<b>\$13,076.54</b>	<b>\$87,374.22</b>	<b>\$14,102.48</b>	<b>7,446</b>	<b>\$472,777.87</b>	<b>\$22,465.29</b>	<b>56,053</b>	<b>\$1,669,823.22</b>	<b>\$158,782.19</b>

#### Police/Sheriff Services

Limited Criminal	79	\$790.00	\$395.00	\$1,490.00	\$745.00	104	\$1,040.00	\$520.00	1,243	\$12,265.00	\$6,215.00
Limited Criminal - CC	44	\$320.00	\$234.88	\$230.00	\$168.82	47	\$450.00	\$330.30	256	\$2,290.00	\$1,680.86
Incident-IPD	567	\$2,835.00	\$567.00	\$2,754.00	\$552.00	510	\$2,550.00	\$510.00	5,075	\$25,339.00	\$5,075.00
Incident-IPD CC	368	\$1,825.00	\$781.10	\$1,805.00	\$772.54	369	\$1,325.00	\$567.10	3,056	\$15,125.00	\$6,473.50
IPD OTC	401	\$41,894.00	\$1,238.90	\$34,575.00	\$1,024.02	301	\$31,433.50	\$933.65	3,506	\$349,429.17	\$10,553.64
Commissary Deposit	79	\$4,809.00	\$317.60	\$3,452.00	\$307.46	86	\$4,264.50	\$349.65	937	\$43,754.69	\$3,724.65
<b>Total</b>	<b>1,538</b>	<b>\$51,273.00</b>	<b>\$3,534.48</b>	<b>\$44,306.00</b>	<b>\$3,569.84</b>	<b>1,317</b>	<b>\$41,063.00</b>	<b>\$3,210.70</b>	<b>14,073</b>	<b>\$448,202.86</b>	<b>\$33,722.65</b>

Licensing Services												
Commercial Parking	0	\$0.00	\$0.00	1	\$105.00	\$5.67	0	\$0.00	\$0.00	26	\$2,730.00	\$147.42
Sidewalk Café	0	\$0.00	\$0.00	1	\$169.00	\$6.95	7	\$345.00	\$34.75	11	\$1,521.00	\$62.55
Hotel/Motel	1	\$189.00	\$7.35	12	\$2,268.00	\$88.20	11	\$2,079.00	\$80.85	32	\$6,048.00	\$235.20
Groomer/Kennel/Pet/Stable	1	\$25.00	\$4.07	3	\$75.00	\$12.21	6	\$200.00	\$32.56	17	\$425.00	\$69.19
Second Hand Motor	0	\$0.00	\$0.00	12	\$240.00	\$47.64	29	\$560.00	\$111.16	52	\$1,020.00	\$202.47
Licensing OTC	11	\$650.00	\$24.22	4	\$275.00	\$9.58	4	\$150.00	\$7.08	66	\$4,719.00	\$161.70
Total	13	\$864.00	\$35.64	33	\$3,132.00	\$170.25	59	\$3,834.00	\$266.40	204	\$16,463.00	\$878.53
Miscellaneous Services												
Corp Counsel OTC	23	\$4,054.25	\$104.55	15	\$2,061.40	\$56.53	24	\$4,029.20	\$105.07	221	\$38,151.24	\$987.45
ACCD Donations	6	\$494.00	\$16.00	5	\$617.56	\$17.44	17	\$1,046.76	\$38.24	50	\$3,013.77	\$111.23
ACCD OTC	92	\$4,896.00	\$191.24	111	\$6,082.00	\$234.86	99	\$5,863.00	\$217.22	1,176	\$67,355.44	\$2,543.05
DMD OTC	11	\$3,440.00	\$80.02	13	\$2,306.20	\$59.38	15	\$6,860.00	\$152.50	128	\$39,241.11	\$915.38
Recorder's Office OTC	80	\$2,131.00	\$123.20	91	\$1,918.00	\$131.18	88	\$2,720.50	\$134.17	919	\$24,857.00	\$1,433.50
DPW OTC	6	\$570.00	\$12.52	7	\$734.00	\$21.82	3	\$147.00	\$6.00	61	\$4,487.00	\$151.96
DPW STEP Payments	9	\$589.00	\$30.16	9	\$1,444.00	\$47.24	0	\$0.00	\$0.00	59	\$3,449.00	\$185.26
Indy Parks OTC	174	\$11,619.32	\$409.86	98	\$5,954.85	\$219.06	51	\$2,554.35	\$105.11	1,965	\$148,153.38	\$5,009.49
Total	481	\$27,793.57	\$972.93	349	\$21,118.01	\$787.51	297	\$22,820.81	\$758.31	4,579	\$328,707.94	\$11,337.32
GRAND TOTAL	39,063	\$1,175,134.02	\$126,781.38	41,295	\$1,297,115.70	\$136,925.57	45,158	\$1,759,717.16	\$152,303.95	396,843	\$11,876,233.23	\$1,284,667.60

## 2009 ACTIVE PROJECTS

Project	Agency	Description	Status	Date	Type
Controller's Office-Special Event Permitting Online	Controller's Office-Licensing Section	Create an online interface with Accela to allow for online Special Event Permits filing.	Development/Testing	Q2 2010	Project*
Permit Rewrites – Accela Project (12 applications)	OCE	Rewrite existing twelve permit services to interface with Accela.	Development/Testing	Q1 2010	Project
Traffic Tickets – Audit and Text Changes	Traffic Court	Update Odyssey Traffic Ticket system to include an audit feature reconcile failed transactions. Also add text to notify the user of the 48 hour deadline and time it may take for ticket to show up in system.	Development	November 2009	Project
IndyBiz Redesign	Various	Recreate design template for IndyBiz Portal.	Testing	Q1 2010	Project
Payment for overdue fines/fees	OCC	Create payment application (with option for recurring payments) for Office of Corporation Counsel.	Planning	Q2 2010	Project
Boards and Commissions application	Mayor's Office	Redesign IN.Gov Boards and Commissions Application to fit needs of Indianapolis/Marion County.	Development	November 2009	Project-Time and Materials

\* A project is defined as anything with over ten total development and/or project management resource hours.

## 2009 COMPLETED PROJECTS

Project	Agency	Description	Status	Type
OTC Audit Feature	Various	Implement an OTC Audit Feature to ensure all payments in OTC match those processed in TPE due to connection failures.	Deployed	Project
Deferral Language	Traffic Court	Add traffic ticket deferral language to .NET application	Deployed	Change Request
MST and STR 2009 Folder Creation	OCE	Create folders for 2009 Master and Structural folders.	Deployed	Change Request
Payment Engine Upgrade	Internal – LoGO	Upgrade TPE (the payment engine) to new corporate instance to meet new PCI DSS compliance.	Deployed	Project
Migrate Email	Internal – LoGO	Migrate email to CDC Microsoft server	Deployed	Project
Traffic Ticket Rewrite	Clerk's Office	Rewrite service to include Odyssey eCitation Tickets as well as JUSTIS tickets fines and fees to be paid online.	Deployed	Project
LCH Upgrade	IMPD	Allow instant access to LCH service and remove pre-approval requirements.	Deployed	Project
Update fund types	ACCD	Update the fund types available for donations.	Deployed	Change Request
Clerk redaction for Tax Warrants	Clerk	Ensure private information is redacted for all old cases on Tax Warrant application.	Deployed	Change Request
Alter database connections to Tidemark	OCE	Ensure permitting applications are connected and pointing to new server location.	Deployed	Change Request
Alter database connections to LAW database	IMPD	Ensure Incident Report Application is connected and pointing to new server location.	Deployed	Change Request
Add Amex and CVV2 code to all .Net applications	Various	All American Express payment option and CVV2 code to all .Net application payment processing pages.	Deployed	Change Request
Property Rewrites (three applications)	Treasurer, Auditor, Assessor's Offices	Rewrite of three current property services to interface with PVDNet system.	Deployed	Project
Property Tax Payments- WEB	Treasurer's Office	Include option for homeowners to pay current property taxes online.	Deployed	Project
Search capabilities LoGO Indiana	Treasurer, Auditor and Assessor's Offices	Allow parcel numbers with letters to be searched for and found through online system.	Deployed	Change Request
Zero Taxes Due	Treasurer, Auditor and Assessor's Offices	Allow parcel numbers that do not owe property taxes the ability to see the information online.	Deployed	Change Request

## 2009 COMPLETED PROJECTS

Project	Agency	Description	Status	Type
Comparison Report	OCE	Run comparison report between InfoUSA extract and OCE License Db to identify businesses not registered or with expired licenses.	Distributed	Change Request
Property Tax eCheck Payment	Treasurer's Office	Add eCheck payment option to Property Tax Payment service.	Deployed	Change Request
Property Tax Phone Payment System	Treasurer's Office	Create a Phone Payment Service to complement the web property tax payment service. The service allows payment by credit card or eCheck.	Deployed	Project
Add Amex and CVV2 code to all JAVA applications	Various	All American Express payment option and CVV2 code to all JAVA application payment processing pages.	Deployed	Project
Deferrment Option	Clerk's Office	Create a deferrment page for traffic ticket application.	Deployed	Change Request
Search functionality	Clerk's Office	Update search functionality to include special symbols in the search field.	Deployed	Change Request







## ENHANCED ACCESS REVIEW COMMITTEE

### DIRECTOR'S REPORT

NOVEMBER 2009

*Submitted by:*

Ami Guilfooy, President, Local Government Online Indiana  
General Manager, IndyGov.Biz  
10 West Market Street, Suite 600 Indianapolis, IN 46204  
Tel. 317.234.1549

### ***Project Highlights***

- During the month of November, LoGO Indiana collected almost \$5.6 million in statutory fines and fees for our City and County Partner. This is a new record for statutory fines and fees collected in one month. Year to date, over \$17 million has been deposited to City/County agencies through online and IVR services. The large increase in November was due to property taxes collected.
- LoGO Indiana deposited \$13,666 from the Portal profits into EARC Revenue Share account for the month of November.
- Portal transactions were up from November 2008 by almost 12,000 transactions. This is largely due to the property tax payment service.
- The most recent property tax cycle completed November 19<sup>th</sup>. LoGO processed over 4,000 payments totaling over \$5 million in taxes collected for the last tax cycle. Included in these numbers were over 900 payments processed through the new IVR system. On November 19<sup>th</sup>, LoGO collected \$1.7 million in City/County statutory fines/fees. This is the largest amount in statutory fines and fees ever collected in a single day in Portal history.

### ***Development Highlights***

- LoGO deployed the Boards and Commissions application on November 19<sup>th</sup>. This application will provide a platform for improved transparency at the City/County.

- LoGO completed a Traffic Ticket update to add more descriptive information to the user when a ticket is not found in the system. Additionally, LoGO completed the audit update to notify of any transaction differences between TPE and the Traffic Ticket application.

### ***Customer Service Highlights***

- LoGO received two new waiver requests for the month of November.

### ***Marketing Highlights***

- LoGO completed the marketing plan for the Mayor's Office and City/County Council's Boards and Commissions Application. LoGO also delivered to the Mayor's Office the first draft of a PSA for the new service.

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## INDYGOV.BIZ AT A GLANCE

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Private and Confidential, Not for Distribution

NOVEMBER 2009	
Transactions	44,614
Subscribers	1,637
Statutory Funds Collected	\$5,669,771.99

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## INDYGOV.BIZ FINANCIALS

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	NOVEMBER 2009	YTD 2009
Revenues	\$1,968,864	\$1,398,812
Cost of Revenues	\$69,800	\$248,512
Adjusted Gross Revenue	\$1,366,660	\$1,150,300
Enhanced Access Revenue Share	\$10,666	\$121,712
Operating Expenses	\$110,834	\$1,255,699
Total Expenses	\$124,500	\$1,377,411
Net Income/Loss –Before Taxes	\$12,161	(\$227,111)
Income Tax (Fed., State, Deferred)	\$7,891	(\$2,245)
Net Income/Loss	\$4,270	(\$224,866)

# THREE MONTH APPLICATION REVENUE SNAPSHOT

Private and Confidential, Not for Distribution

ACTIVITY	September 2009			October 2009			November 2009			2009 Year-to-Date		
	Trans	Ci/Co Rev	LoGO Rev	Trans	Ci/Co Rev	LoGO Rev	Trans	Ci/Co Rev	LoGO Rev	Trans	Ci/Co Rev	LoGO Rev
<b>Criminal Court Services</b>												
Name Search Sub	10,901	\$0.00	\$21,802.00	11,509	\$0.00	\$23,018.00	13,079	\$0.00	\$26,158.00	110,241	\$0.00	\$220,482.00
Name Search Sub CC*	592	\$0.00	\$1,184.00	862	\$0.00	\$1,724.00	618	\$0.00	\$1,236.00	6,999	\$0.00	\$13,998.00
Case Summary Sub	3,637	\$0.00	\$18,185.00	4,057	\$0.00	\$20,285.00	3,425	\$0.00	\$17,125.00	33,882	\$0.00	\$169,410.00
Case Summary CC*	179	\$0.00	\$895.00	197	\$0.00	\$985.00	165	\$0.00	\$825.00	2,310	\$0.00	\$11,550.00
Party Booking Sub	89	\$0.00	\$445.00	70	\$0.00	\$350.00	65	\$0.00	\$325.00	835	\$0.00	\$4,175.00
Party Booking CC	25	\$0.00	\$125.00	33	\$0.00	\$165.00	17	\$0.00	\$85.00	285	\$0.00	\$1,425.00
<b>Total</b>	<b>15,423</b>	<b>\$0.00</b>	<b>\$42,636.00</b>	<b>16,728</b>	<b>\$0.00</b>	<b>\$46,527.00</b>	<b>17,369</b>	<b>\$0.00</b>	<b>\$45,754.00</b>	<b>154,552</b>	<b>\$0.00</b>	<b>\$421,040.00</b>
<b>Civil Court Services</b>												
Case Summary Sub	7,041	\$0.00	\$35,205.00	7,235	\$0.00	\$36,175.00	6,459	\$0.00	\$32,295.00	75,039	\$0.00	\$375,195.00
Case Summary CC*	407	\$0.00	\$2,035.00	370	\$0.00	\$1,850.00	374	\$0.00	\$1,870.00	4,217	\$0.00	\$21,085.00
Judgments Sub	557	\$0.00	\$1,671.00	623	\$0.00	\$1,869.00	484	\$0.00	\$1,452.00	7,475	\$0.00	\$22,425.00
Judgments CC*	59	\$0.00	\$295.00	37	\$0.00	\$185.00	47	\$0.00	\$235.00	606	\$0.00	\$3,030.00
Summons	2,967	\$0.00	\$2,967.00	2,585	\$0.00	\$2,585.00	2,434	\$0.00	\$2,434.00	37,855	\$0.00	\$37,855.00
Tax Warrant	614	\$0.00	\$614.00	1,277	\$0.00	\$1,277.00	863	\$0.00	\$863.00	8,486	\$0.00	\$8,486.00
Tax Satisfaction	264	\$0.00	\$264.00	361	\$0.00	\$361.00	266	\$0.00	\$266.00	2,620	\$0.00	\$2,620.00
Traffic Tickets	5,008	\$828,061.50	\$5,008.00	5,201	\$899,036.40	\$5,201.00	4,008	\$692,364.43	\$4,008.00	44,378	\$7,218,181.90	\$44,378.00
Traffic Court OTC	647	\$122,095.50	\$647.00	657	\$119,893.65	\$657.00	528	\$95,417.77	\$528.00	7,151	\$1,382,470.35	\$7,151.00
Environmental Court OTC	0	\$0.00	\$0.00	0	\$0.00	\$0.00	5	\$866.00	\$5.00	37	\$8,573.00	\$37.00
<b>Total</b>	<b>17,564</b>	<b>\$950,157.00</b>	<b>\$48,706.00</b>	<b>18,346</b>	<b>\$1,018,930.05</b>	<b>\$50,160.00</b>	<b>15,468</b>	<b>\$788,648.20</b>	<b>\$43,956.00</b>	<b>187,864</b>	<b>\$8,609,225.25</b>	<b>\$522,262.00</b>
<b>Permit Services</b>												
ROW	380	\$22,059.00	\$1,520.00	302	\$30,745.00	\$1,208.00	190	\$28,334.00	\$760.00	3,209	\$267,074.00	\$12,836.00
Electrical	198	\$32,516.15	\$792.00	170	\$22,023.04	\$680.00	141	\$26,783.89	\$564.00	1,675	\$195,564.64	\$6,700.00
Heating & Cooling	389	\$20,470.49	\$1,556.00	552	\$24,729.85	\$2,208.00	395	\$22,476.65	\$1,580.00	4,543	\$200,322.87	\$18,172.00
Plumbing	78	\$8,076.39	\$312.00	64	\$7,437.14	\$256.00	83	\$8,710.45	\$332.00	762	\$63,608.75	\$3,048.00
Sewer	41	\$7,915.00	\$164.00	24	\$2,702.00	\$96.00	24	\$8,480.00	\$96.00	289	\$48,379.00	\$1,156.00

Electrical self	gs	6	\$1,176.00	\$18.00	3	\$1,401.00	\$9.00	11	\$4,281.00	\$33.00	72	\$23,500.00	\$216.00
Structural		63	\$13,215.28	\$252.00	75	\$16,123.54	\$300.00	39	\$20,955.06	\$156.00	371	\$108,619.38	\$1,484.00
Plaster		1	\$602.85	\$11.00	1	\$601.65	\$11.00	2	\$1,311.55	\$22.00	43	\$17,245.20	\$473.00
Permitting OTC		274	\$84,682.31	\$274.00	309	\$94,048.21	\$309.00	254	\$92,139.75	\$254.00	2,937	\$866,138.67	\$2,937.00
Contractor License Renewal		0	\$0.00	\$0.00	1	\$315.00	\$2.00	0	\$0.00	\$0.00	39	\$11,970.00	\$78.00
Property Owner Filing		4	\$100.00	\$16.00	5	\$125.00	\$20.00	2	\$50.00	\$8.00	72	\$1,575.00	\$288.00
Property Owner Issue		4	\$215.00	\$0.00	1	\$40.00	\$0.00	2	\$130.00	\$0.00	28	\$2,085.00	\$0.00
<b>Total</b>		1,438	\$191,028.47	\$4,915.00	1,507	\$200,291.43	\$5,099.00	1,143	\$213,652.35	\$3,805.00	14,040	\$1,806,111.51	\$47,388.00

#### Property Services

Property Records		2,967	\$0.00	\$8,901.00	4,423	\$0.00	\$13,269.00	3,664	\$0.00	\$10,992.00	39,617	\$0.00	\$118,851.00
Prop Records CC*		321	\$0.00	\$963.00	348	\$0.00	\$1,044.00	316	\$0.00	\$948.00	3,861	\$954.72	\$11,583.00
Prop Owner History		914	\$0.00	\$914.00	1,160	\$0.00	\$1,160.00	943	\$0.00	\$943.00	8,769	\$0.00	\$8,769.00
Prop Owner History CC*		152	\$0.00	\$152.00	154	\$0.00	\$154.00	120	\$0.00	\$120.00	1,461	\$208.08	\$1,461.00
Parcel History		179	\$0.00	\$179.00	124	\$0.00	\$124.00	109	\$0.00	\$109.00	1,838	\$0.00	\$1,838.00
Parcel History CC*		37	\$0.00	\$37.00	36	\$0.00	\$36.00	42	\$0.00	\$42.00	337	\$36.72	\$337.00
Property Tax Payments		166	\$86,722.22	\$415.00	542	\$472,003.87	\$1,355.00	4,109	\$4,508,132.86	\$10,275.00	6,897	\$6,167,990.56	\$13,660.00
MCSD Sale - Big		8	\$80.00	\$24.00	8	\$54.00	\$24.00	5	\$50.00	\$15.00	95	\$898.00	\$285.00
MCSD Sale - Small		5	\$10.00	\$5.00	10	\$20.00	\$10.00	11	\$22.00	\$11.00	117	\$234.00	\$117.00
MCSD Sale - Big CC*		45	\$450.00	\$135.00	50	\$500.00	\$150.00	39	\$390.00	\$117.00	604	\$5,940.00	\$1,812.00
MCSD Sale - Small CC*		31	\$62.00	\$31.00	36	\$70.00	\$36.00	19	\$38.00	\$19.00	325	\$644.00	\$325.00
MCSD Property Sold List		0	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	45	\$450.00	\$90.00
MCSD Prop Sold List CC		5	\$50.00	\$10.00	13	\$130.00	\$26.00	3	\$30.00	\$6.00	113	\$1,130.00	\$226.00
<b>Total</b>		4,996	\$87,374.22	\$11,766.00	7,446	\$472,777.87	\$17,388.00	13,490	\$4,508,662.86	\$23,597.00	69,543	\$6,178,486.08	\$159,354.00

#### Police/Sheriff Services

Limited Criminal		149	\$1,490.00	\$745.00	104	\$1,040.00	\$520.00	63	\$630.00	\$315.00	1,306	\$12,895.00	\$6,530.00
Limited Criminal - CC		23	\$230.00	\$115.00	47	\$450.00	\$235.00	15	\$120.00	\$75.00	271	\$2,410.00	\$1,355.00
Incident-IPD		552	\$2,754.00	\$552.00	510	\$2,550.00	\$510.00	368	\$1,840.00	\$368.00	5,443	\$27,179.00	\$5,443.00
Incident-IPD CC		363	\$1,805.00	\$363.00	269	\$1,325.00	\$269.00	176	\$880.00	\$176.00	3,232	\$16,005.00	\$3,232.00
IPD OTC		328	\$34,575.00	\$328.00	301	\$31,433.50	\$301.00	278	\$31,102.50	\$278.00	3,784	\$380,531.67	\$3,784.00
Commissary Deposit		77	\$3,452.00	\$231.00	86	\$4,264.50	\$258.00	73	\$3,580.50	\$219.00	1,010	\$47,335.19	\$3,030.00
<b>Total</b>		1,492	\$44,306.00	\$2,334.00	1,317	\$41,063.00	\$2,093.00	973	\$38,153.00	\$1,431.00	15,046	\$486,355.86	\$23,374.00

# Consenting Services

Commercial Parking	1	\$105.00	\$3.50	0	\$0.00	\$0.00	\$0.00	6	\$525.00	\$21.00	32	\$3,255.00	\$112.00
Bedwalk Café	1	\$169.00	\$3.50	7	\$845.00	\$24.50	\$24.50	2	\$338.00	\$7.00	13	\$1,859.00	\$45.50
Hotel/Motel	12	\$2,268.00	\$42.00	11	\$2,079.00	\$38.50	\$38.50	11	\$2,079.00	\$38.50	43	\$8,127.00	\$150.50
Roomer/Kenne/Pet/Stable	3	\$75.00	\$10.50	8	\$200.00	\$28.00	\$28.00	3	\$75.00	\$10.50	20	\$500.00	\$70.00
Second Hand Motor	12	\$240.00	\$42.00	29	\$560.00	\$101.50	\$101.50	10	\$200.00	\$35.00	62	\$1,220.00	\$217.00
Consenting OTC	4	\$275.00	\$4.00	4	\$150.00	\$4.00	\$4.00	0	\$0.00	\$0.00	66	\$4,719.00	\$66.00
<b>Total</b>	33	\$3,132.00	\$105.50	59	\$3,834.00	\$196.50	\$196.50	32	\$3,217.00	\$112.00	236	\$19,680.00	\$661.00

## Miscellaneous Services

Corp Counsel OTC	15	\$2,061.40	\$15.00	24	\$4,029.20	\$24.00	\$24.00	22	\$3,092.05	\$22.00	243	\$41,243.29	\$243.00
CCD Donations	5	\$617.56	\$5.00	17	\$1,046.76	\$17.00	\$17.00	2	\$71.53	\$2.00	52	\$3,085.30	\$52.00
CCD OTC	111	\$6,082.00	\$111.00	99	\$5,863.00	\$99.00	\$99.00	101	\$5,571.00	\$101.00	1,277	\$72,926.44	\$1,277.00
MD OTC	13	\$2,306.20	\$13.00	15	\$6,860.00	\$15.00	\$15.00	12	\$3,975.50	\$12.00	140	\$43,216.61	\$140.00
Recorder's Office OTC	91	\$1,918.00	\$91.00	88	\$2,220.50	\$88.00	\$88.00	79	\$2,561.50	\$79.00	998	\$27,418.50	\$998.00
PW OTC	7	\$734.00	\$7.00	3	\$147.00	\$3.00	\$3.00	10	\$734.00	\$10.00	71	\$5,221.00	\$71.00
PW STEP Payments	9	\$1,444.00	\$18.00	0	\$0.00	\$0.00	\$0.00	8	\$394.00	\$16.00	67	\$3,843.00	\$134.00
dy Parks OTC	98	\$5,954.85	\$98.00	51	\$2,654.35	\$51.00	\$51.00	15	\$1,039.00	\$15.00	1,980	\$149,192.38	\$1,725.00
<b>Total</b>	349	\$21,118.01	\$358.00	297	\$22,820.81	\$297.00	\$297.00	249	\$17,438.58	\$257.00	4,828	\$346,146.52	\$4,640.00
<b>GRAND TOTAL</b>	41,129	\$1,297,115.70	\$110,820.50	45,158	\$1,759,717.16	\$121,760.50	\$121,760.50	44,614	\$5,569,771.99	\$118,912.00	439,937	\$17,446,005.22	\$1,178,719.00

## 2009 ACTIVE PROJECTS

Project	Agency	Description	Status	Date	Type
Controller's Office-Special Event Permitting Online	Controller's Office-Licensing Section	Create an online interface with Accela to allow for online Special Event Permits filing.	Development/Testing	Q2 2010	Project*
Permit Rewrites – Accela Project (12 applications)	OCE	Rewrite existing twelve permit services to interface with Accela.	Development/Testing	Q1 2010	Project
IndyBiz Redesign	Various	Recreate design template for IndyBiz Portal.	Testing	Q1 2010	Project
Payment for overdue fines/fees	OCC	Create payment application (with option for recurring payments) for Office of Corporation Counsel.	Planning	Q2 2010	Project
Lobbyist Registration	OCE	Create a registration application where lobbyists can register and file lobbying activities annually.	Development	December 2009	Project – Time and Materials

\* A project is defined as anything with over ten total development and/or project management resource hours.

## 2009 COMPLETED PROJECTS

Project	Agency	Description	Status	Type
Boards and Commissions application	Mayor's Office	Redesign IN.Gov Boards and Commissions Application to fit needs of Indianapolis/Marion County.	Deployed	Project-Time and Materials
Traffic Tickets – Audit and Text Changes	Traffic Court	Update Odyssey Traffic Ticket system to include an audit feature reconcile failed transactions. Also add text to notify the user of the 48 hour deadline and time it may take for ticket to show up in system.	Deployed	Project
OTC Audit Feature	Various	Implement an OTC Audit Feature to ensure all payments in OTC match those processed in TPE due to connection failures.	Deployed	Project
Deferral Language	Traffic Court	Add traffic ticket deferral language to .NET application	Deployed	Change Request
MST and STR 2009 Folder Creation	OCE	Create folders for 2009 Master and Structural folders.	Deployed	Change Request
Payment Engine Upgrade	Internal – LoGO	Upgrade TPE (the payment engine) to new corporate instance to meet new PCI DSS compliance.	Deployed	Project
Migrate Email	Internal – LoGO	Migrate email to CDC Microsoft server	Deployed	Project
Traffic Ticket Rewrite	Clerk's Office	Rewrite service to include Odyssey eCitation Ticket s as well as JUSTIS tickets fines and fees to be paid online.	Deployed	Project
LCH Upgrade	IMPD	Allow instant access to LCH service and remove pre-approval requirements.	Deployed	Project
Update fund types	ACCD	Update the fund types available for donations.	Deployed	Change Request
Clerk redaction for Tax Warrants	Clerk	Ensure private information is redacted for all old cases on Tax Warrant application.	Deployed	Change Request
Alter database connections to Tidemark	OCE	Ensure permitting applications are connected and pointing to new server location.	Deployed	Change Request
Alter database connections to LAW database	IMPD	Ensure Incident Report Application is connected and pointing to new server location.	Deployed	Change Request
Add Amex and CVV2 code to all .Net applications	Various	All American Express payment option and CVV2 code to all .Net application payment processing pages.	Deployed	Change Request



## 2009 COMPLETED PROJECTS

Project	Agency	Description	Status	Type
Comparison Report	OCE	Run comparison report between InfoUSA extract and OCE License Db to identify businesses not registered or with expired licenses.	Distributed	Change Request
Property Tax eCheck Payment	Treasurer's Office	Add eCheck payment option to Property Tax Payment service.	Deployed	Change Request
Property Tax Phone Payment System	Treasurer's Office	Create a Phone Payment Service to complement the web property tax payment service. The service allows payment by credit card or eCheck.	Deployed	Project
Add Amex and CVV2 code to all JAVA applications	Various	All American Express payment option and CVV2 code to all JAVA application payment processing pages.	Deployed	Project
Deferrment Option	Clerk's Office	Create a deferrment page for traffic ticket application.	Deployed	Change Request
Search functionality	Clerk's Office	Update search functionality to include special symbols in the search field.	Deployed	Change Request
Property Tax Payments- WEB	Treasurer's Office	Include option for homeowners to pay current property taxes online.	Deployed	Project
Search capabilities	Treasurer, Auditor and Assessor's Offices	Allow parcel numbers with letters to be searched for and found through online system.	Deployed	Change Request
Zero Taxes Due	Treasurer, Auditor and Assessor's Offices	Allow parcel numbers that do not owe property taxes the ability to see the information online.	Deployed	Change Request
Property Rewrites (three applications)	Treasurer, Auditor, Assessor's Offices	Rewrite of three current property services to interface with PVDNet system.	Deployed	Project

TREASURER'S REPORT  
Enhanced Access Fund  
for IT board

(prepared 12/16/09)

<b>Fund Balance November 10, 2009</b>	<b>\$1,212,378.77</b>
20/216 Enhanced Access	
<b>Charges against the Enhanced Access Fund</b>	<b>\$0.00</b>
<b>Receipts</b>	<b>\$16,797.69</b>
<b>Fund balance December 16, 2009</b>	<b>\$1,229,176.46</b>
20/216 Enhanced Access	<b>\$1,229,176.46</b>
<b>Outstanding Liabilities</b>	<b>\$0.00</b>
Recorders office request for revenue	<b>(\$120,000.00)</b>
Clerks office request for revenue	<b>(\$50,000.00)</b>
<b>Net Enhanced Access Funds Available</b>	<b>\$1,059,176.46</b>
(Fund balance less outstanding Liabilities)	